

EPASS Software is in a constant state of evolution!

To best support ever-changing industry needs - and to provide the best possible user experience for our clients we offer several online and onsite training and consulting options to suit your business needs.



Throughout the year, fixes, enhancements and new features are deployed and communicated, and the EPASS Training team is always available to help support clients in the implementation of new features, or adoption of existing features as clients' internal processes and business needs change. EPASS Update Training can ensure clients are trained and supported throughout the process.

Refresher Training

Recommend for organizations that have experienced staff turnover and organizations seeking to ensure that tenured team members remain up to date with the software and its capabilities. Refresher training covers the basic fundamentals of EPASS, however, we can also tailor these sessions based on the specific needs of each department within your company. We often shadow a department or individual and recommend process changes or implement changes directly with Manager approval.

Fundamentals Training

Recommended every 2 – 4 years. Fundamentals training builds on the foundational knowledge you and your staff gained during your first year with EPASS. Trainers will work with clients to ensure that all team members remain up to speed on how to utilize the software for maximum performance, productivity, and reportability.

After going live, it is common to have your trainer back on site within the first 6 months to a year - to help keep you on track!

Optimization Training

Recommended as needed. EPASS Trainers can support the training and transition planning required to implement key changes due to new feature implementation or internal process updates.

Things to consider when requesting Training:

- ✓ Type of Training
- ✓ Online or On-Site
- ✓ Number of training days
- ✓ Attendees (number of team members and roles)
- ✓ Requested training topics
- ✓ Objectives for training and details for the trainer

Training Types and Rates



Online Training

\$175/hr. All sessions are recorded for clients to maintain for future reference and/or training purposes.

** Hours will be tracked, accumulated and billed once sessions are completed*



On-Site Training

Based per trainer and per visit at \$175 hr (limited to a 6-hour day), a travel time expense of \$1050, plus all travel and living expenses

** 3-day booking minimum*

If streamlining operations and driving growth are part of your business objectives, allow our team of trainers help get you there!